



3.5 QUALITY POLICY

Company Quality Policy Statement

Independent Lifting Services Ltd has developed and implemented a Quality management System to ensure that the products and services provided by the company meet the demands and requirements of our customers for quality and reliability.

Through operating this system, the company aims to become a leader in the market for the supply and inspection/examination of Lifting Equipment.

This policy and supporting procedures have been developed to satisfy the requirements of, but not limited to, the latest version of BS EN ISO 9001.

The development and implementation of the Quality Assurance System has the commitment and support of the Directors, Management and Staff. Nicholas Brown, Director, with the Quality Manager has the authority and responsibility for the day to day implementation and maintenance of the Quality Assurance System.

To ensure effectiveness of the Quality Assurance System, Internal Quality Audits are performed on a regular basis and the overall system is monitored through Management Review Meetings, between senior members of staff. During these reviews, quality objectives are set for the forthcoming year.

Independent Lifting Services Ltd strives to maintain quality standards. To assist in meeting this objective, the Company has adopted a policy of continual improvement of all company activities and the monitoring of customer responses. ILS has an active membership with the British Standards Institute (BSI) to ensure all equipment supplied or inspection is always to the most up to date standards.

The achievement of the Company's Quality Policy is the responsibility of all personnel. This policy statement, together with relevant quality procedures and work instructions has been explained to all staff.

This policy is being continually reviewed for its suitability.

Signed:

Mr N. Brown – Technical Director / NDT Level III/3

Date: 09/07/2018